# **Memorial Hermann Surgery Center The Woodlands Nondiscrimination Notice**

Memorial Hermann Surgery Center The Woodlands complies with applicable Federal civil rights laws and does not discriminate on the basis of age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation, and gender identity or expression.  Memorial Hermann Surgery Center The Woodlands does not exclude people or treat them differently because of age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation, and gender identity or expression.  Our health plans are also subject to the section 1557 nondiscrimination requirements and will be operated accordingly.

Memorial Hermann Surgery Center The Woodlands:

* Provides free auxiliary aids and services to people with disabilities to communicate effectively with us, such as:
	+ qualified sign language interpreters, video remote interpreting, or other aids for hearing impaired individuals
	+ written information in multiple formats including large print, audio, accessible electronic formats, or other formats for visually impaired individuals
* Provides free language services to people whose primary language is not English, such as:
	+ qualified interpreters or a language line
	+ information is written in other languages

If you need these services, contact Memorial Hermann Surgery Center The Woodlands’s ADA Coordinator at (281) 297-9500.

If you believe that Memorial Hermann Surgery Center The Woodlands has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

ADA Coordinator
Memorial Hermann Surgery Center The Woodlands
9200 Pinecroft Drive Suite 200, MOB III
The Woodlands, Texas 77380
Phone: (281) 297-9500
Fax: (281) 297-9501
lread@uspi.com

You can file a grievance in person or by mail, fax, or email.  If you need help filing a grievance, Memorial Hermann Surgery Center The Woodlands’s ADA Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C.  20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

|  |  |
| --- | --- |
| English | ATTENTION: If you speak another language, language assistance services, free of charge, are available to you. Call (281) 297-9500 |
| Spanish | ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (281) 297-9500 |
| Vietnamese | CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số (281) 297-9500 |
| Chinese | 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電(281) 297-9500 |
| Korean | 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. (281) 297-9500 번으로 전화해 주십시오. |
| Arabic | ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم(281) 297-9500 x (رقم هاتف الصم والبكم:. |
| Urdu | خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں ۔ کال کریں(281) 297-9500 |
| Tagalog | PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa (281) 297-9500 |
| French | ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le (281) 297-9500 |
| Hindi | ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। (682) 703-5600 पर कॉल करें। |
| Farsi | Screen Clipping |
| German | ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: (281) 297-9500 |
| Gujarati | સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો (281) 297-9500 |
| Russian | ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните (682) 703-5600 (телетайп: (281) 297-9500. |
| Japanese | 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます(281) 297-9500 まで、お電話にてご連絡ください。 |
| Lao | ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ (281) 297-9500 |